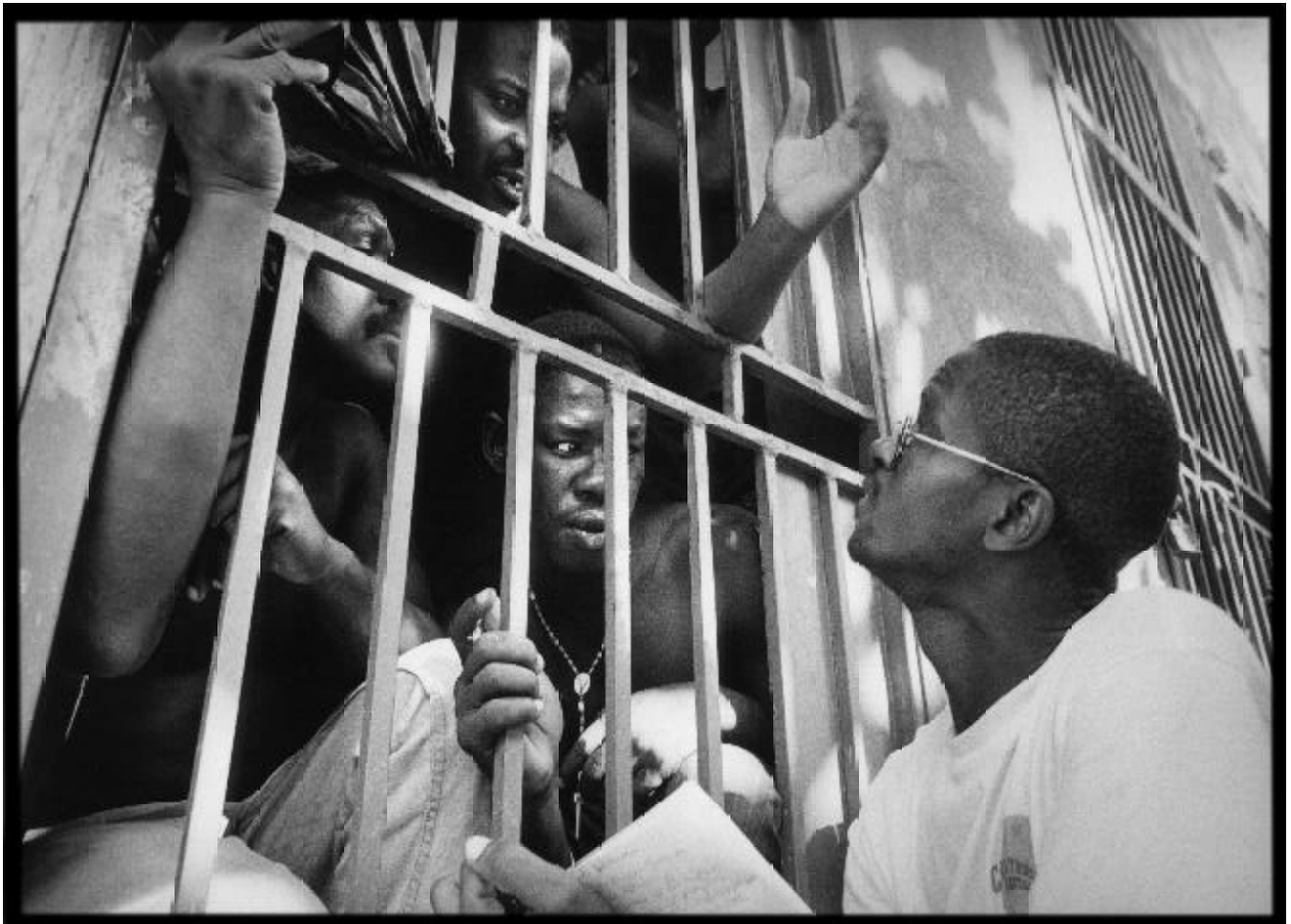


## 8.4 Evaluation, conclusions, and recommendations<sup>50</sup>

This phase basically seeks to determine whether the objectives of the ESS are being met and to recommend any modifications needed to improve the quality and functioning of the system. The objectives and attributes are evaluated in all the functional aspects of the ESS.

### Evaluation of an ESS:

1. Usefulness of the ESS
  - a) Achievement of the objectives
  - b) Flow chart
  - c) Components and operation
2. Evaluation of attributes
3. Resources used
4. Conclusions and recommendations



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