

Michel Klopfenstein
PROMESS Director
promess@paho.org

1st November 2010

Dear Mr. Klopfenstein,

Last Wednesday, CNN filmed one of our employees waiting for a shipment at PROMESS. She expressed a range of opinions including frustration concerning the time that was taken to fulfill an order destined for the St-Nicolas Hospital in St-Marc. In the footage, not only did CNN edit her comments to suit the purpose of their story, they also misrepresented the facts when they claimed we had left PROMESS empty handed. The shipment of ringers lactate, IV catheters, doxycycline tablets and body bags was received and subsequently delivered the same day.

We have asked CNN to rectify their story and we regret that our employee's words have been cited without giving an appropriate context for this situation.

We believe our cooperation with PROMESS to assist the health institutions in Haiti has been fruitful and will continue to be so in the future. We hope to continue working hand in hand to improve the health of the Haitian people.

With kind regards,

Alastair Lamb

Country Director
J/P HRO