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CD50.R10 (Eng.) ORIGINAL: ENGLISH

# **RESOLUTION**

### CD50.R10

### MODERNIZATION OF THE PASB MANAGEMENT INFORMATION SYSTEM

## THE 50th DIRECTING COUNCIL,

Having reviewed the report of the Director, *Modernization of the PASB Management Information System* (Document CD50/7);

Observing that the Pan American Sanitary Bureau (PASB) will benefit significantly from modernizing its management information system;

Recognizing that there is and will continue to be a need to respond to the requirements of, and to interface with, the WHO Global Management System (GSM);

Taking into account the work of the PASB Management Information System (PMIS) Committee, which prepared the Guiding Principles that provide the context and goals of modernization; analyzed and rigorously documented for the first time the Organization's business processes that already have yielded a number of improvements; and identified, analyzed, and documented various options for modernization, including the advantages, disadvantages, and estimated costs;

Acknowledging the benefits the PASB already has derived from its business processes analysis and the efficiencies already implemented;

Bearing in mind that there are critical requirements that strongly influence the evaluation of options, and that these need to consider PAHO's independent legal status

and ensure that the levels of service to PAHO Member States are maintained and improved;

Recognizing that a baseline implementation of an enterprise resource planning (ERP) software product will achieve the desired degree of modernization, will address PAHO's governance issues dealing with system modernization, will be relatively low cost, and will offer the best opportunity to match PASB business processes to the best practices available in the software, thus improving levels of service to PAHO Member States while ensuring that the requirements of the GSM are fully met,

#### **RESOLVES:**

- 1. To endorse the modernization of the PASB Management Information System.
- 2. To approve the Guiding Principles for modernization.
- 3. To approve modernization by means of commercial ERP software where PASB would incorporate a minimum of modifications and customizations, such as the baseline ERP solution presented by the Bureau as Option 3 in Document CD50/7.
- 4. To approve using up to \$10 million from the Holding Account to pay for this modernization.
- 5. To request that the Director begin detailed project preparations, research additional sources of funding, and report on progress to the Directing Council in 2011.
- 6. To request the Director to ensure that the implementation of the PASB Management Information System and any future upgrades achieve the necessary integration with and provide a similar level of reporting, transparency and accountability as the GSM.

(Eighth plenary, 30 September 2010)