HEARTS Evolution
From Modules to Drivers

CARIBBEAN REGION WORKSHOP
HEARTS Evolution

FOUNDATIONAL DOCUMENTS 2016 – 2017
HEARTS 1.0
• change ideas,” or actions you can take, that are known to produce the desired result in a process or system of care. Change ideas are organized by “key drivers”, or steps required, to transform care. When working with your care team members, think of the key drivers as “what” needs to be done and the change ideas as “how” to do it.