

# Agenda

# Training of trainer's workshop on WHO's QualityRights

# for the Caribbean Countries

## 7-10 May, Bridgetown, Barbados

### Venue: Barbados PAHO Country Office

## Day 1: Mental Health, Disability, and Human Rights

### Moderator: Dr. Taraleen Malcolm

Time	Session	Presenters
8:30 am	Registration	Meeting Secretariat
8:40 am	Safety briefing	Ms. Kim Foster
8:45 am	Welcome and Opening Remarks	
	Dr. Amalia del Riego, PAHO/WHO Representative Office for Barbados and the ECC Remarks:	
	<ul> <li>Mr. Dean Chambliss, Director, PAHO Subregional Coordination Program for the Caribbean</li> <li>Dr. Renato Oliveira, PAHO Unit Chief, Mental Health and Substance Use (virtual)</li> </ul>	
	• The Most Honorable Dr. Kenneth George, Chief Medical Officer of the Ministry of Health	
9:00 am	Overview of the Mental Health Legislation in the Caribbean	Dr. Claudina Cayetano
9:30 am	Overview of Caribbean Regulatory Landscape	Mrs. Sheryl Dennis Wright
10:00 am	Coffee break and group picture	
Module 1: Human	Rights	
10:20 am	Overview of WHO QualityRights Initiative	Dr. Claudina Cayetano
10:30 am	Instructions for completion of pre-test assessment forms	Mrs. Catalina Ortuzar-Lyon
10:45 am	Session 1. Human rights and living a good life.	Ms. Jasmine Kalha
	Session 2. Human rights violations and groups at higher risk	
11:45 am	Session 3. Respecting, protecting, and fulfilling human rights	Ms. Jasmine Kalha
12:15 pm	Plenary - Group Discussion	
12:30 pm	Lunch	
Module 2: Mental	health, disability and human rights	
1:30 pm	Session 1. Understanding discrimination and denial of rights	Ms. Jasmine Kalha
	Session 2. Understanding disability from a HR perspective	



	Session 3. Convention of the rights of persons with disabilities	
2:45 pm	Break	
3:00 pm	Session 4. Applying CRPD to real life scenarios	Ms. Jasmine Kalha
	Session 5. Empowering people to defend CRPD rights	
4:00 pm	Plenary	Discussion
4:30 pm	End of Day 1	

## Day 2: Strategies to end seclusion and restraint

## Moderator: Mrs. Sheryl Dennis Wright

Time	Session	Presenters	
8:30 am	Review of day 1		
Madula 2. Stratagias			
iviodule 3: Strategies	Module 3: Strategies to end seclusion and restraint		
9:00 am	Session 1. Defining seclusion and restraint	Dr. Claudina Cayetano	
	Session 2. Assumptions about seclusion and restraint		
	Session 3. Tense situations and successful response		
10:30 am	Coffee break		
10:50 am	Session 4. Attitudes and power relations	Dr. Claudina Cayetano	
	Session 5. Key strategies to diffuse conflicts.		
	Session 6. Communication techniques		
	Session 7. Supportive environments		
	Session 8: A "yes" and "can do" culture		
12:45 pm	Lunch		
1:30 pm	Session 9. Response teams	Dr. Claudina Cayetano	
	Session 10. Complaints and reporting procedures.		
	Session 11. Stopping violence, coercion, and abuse in mental		
	health services		
2:30 pm	Break	·	
4:00 pm	Plenary	Discussion	
4:30 pm	End of Day 2		



### Day 3: Recovery, the right to health and legal capacity

#### Moderator: Mrs. Catalina Ortuzar

Time	Session	Presenters
Module 4: Recovery and the right to health in mental health services		
8:30 am	Session 1. Mental health	Ms. Jasmine Kalha
	Session 2. Promoting the right to health	
	Session 3. Recovery and promoting recovery	
10:30 am	Coffee break	
10:50 am	Session 4. Practices to promote recovery	Ms. Jasmine Kalha
11:50 am	Plenary	Discussion
12:15 pm	Lunch	
Module 5: Legal	capacity and the right to decide in mental health services	
1:00 pm	Session 1. The right to legal capacity	Ms. Jasmine Kalha
2:30 pm	Break	
2:45 pm	Session 2. Supported decision-making and advanced	Ms. Jasmine Kalha
	planning.	
	Session 3. Informed consent and person led treatment and	
	recovery plans	
4:00 pm	Plenary	Discussion
4:30 pm	End of Day 3	

#### Day 4: Freedom from coercion, violence, and abuse

## Moderator: Mrs. Catalina Ortuzar and Mrs. Sheryl Dennis Wright

Time	Session	Presenters
8:30 am	Session 4. Avoiding involuntary detention and treatment	Ms. Jasmine Kalha
Module 6: Creating services free from coercion, violence and abuse		
9:30 am	Session 1. Violence, coercion, and abuse	Ms. Jasmine Kalha
10:30 am	Coffee break	



10:50 am	Session 2. Impacts of violence, coercion and abuse	Dr. Claudina Cayetano
	Session 3. Reasons why violence, coercion and abuse occur	PWLE (to be confirmed)
	in services.	
	Session 4. Living independently and being included in the	
	community	
12:45 pm	Lunch	
1:45 pm	Post-training assessment and feedback survey	Mrs. Catalina Ortuzar
2:00 pm	Plenary	
2:30 pm	Break	
2:45 pm	Discussion about attitudes based on results from pre- and	Dr. Claudina Cayetano
	post- assessments	
3:45 pm	Final discussion and conclusion	Discussion
3:55 pm	End of the training	1
4:00 pm	Wellness Activity	