



# Indicators to Measure Pharmaceutical System Performance and Medicines Access

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Pharmaceutical Policies and Evaluation Indicators  
in the Region of the Americas  
Pan American Health Organization, Dec 10, 2009

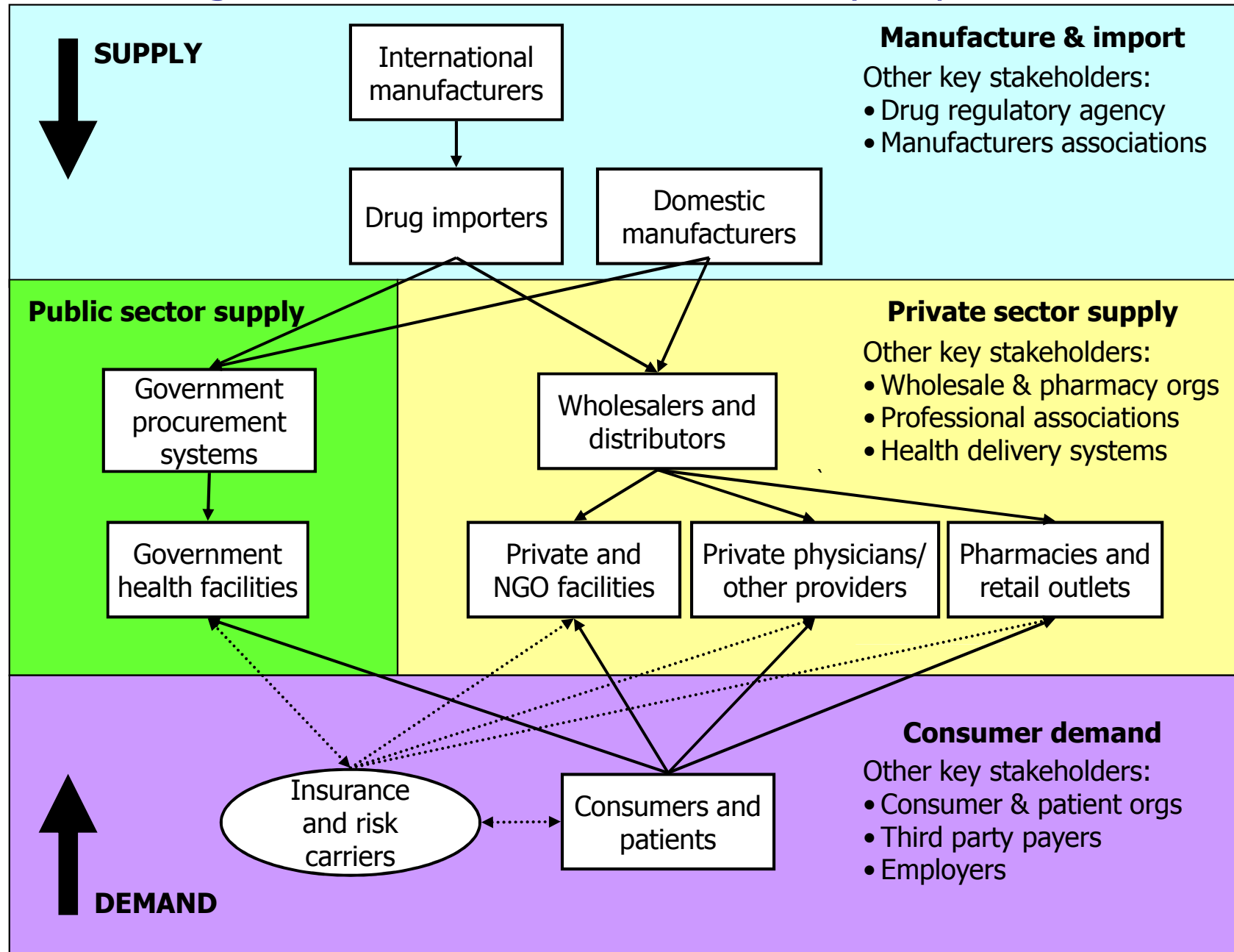


# Overview

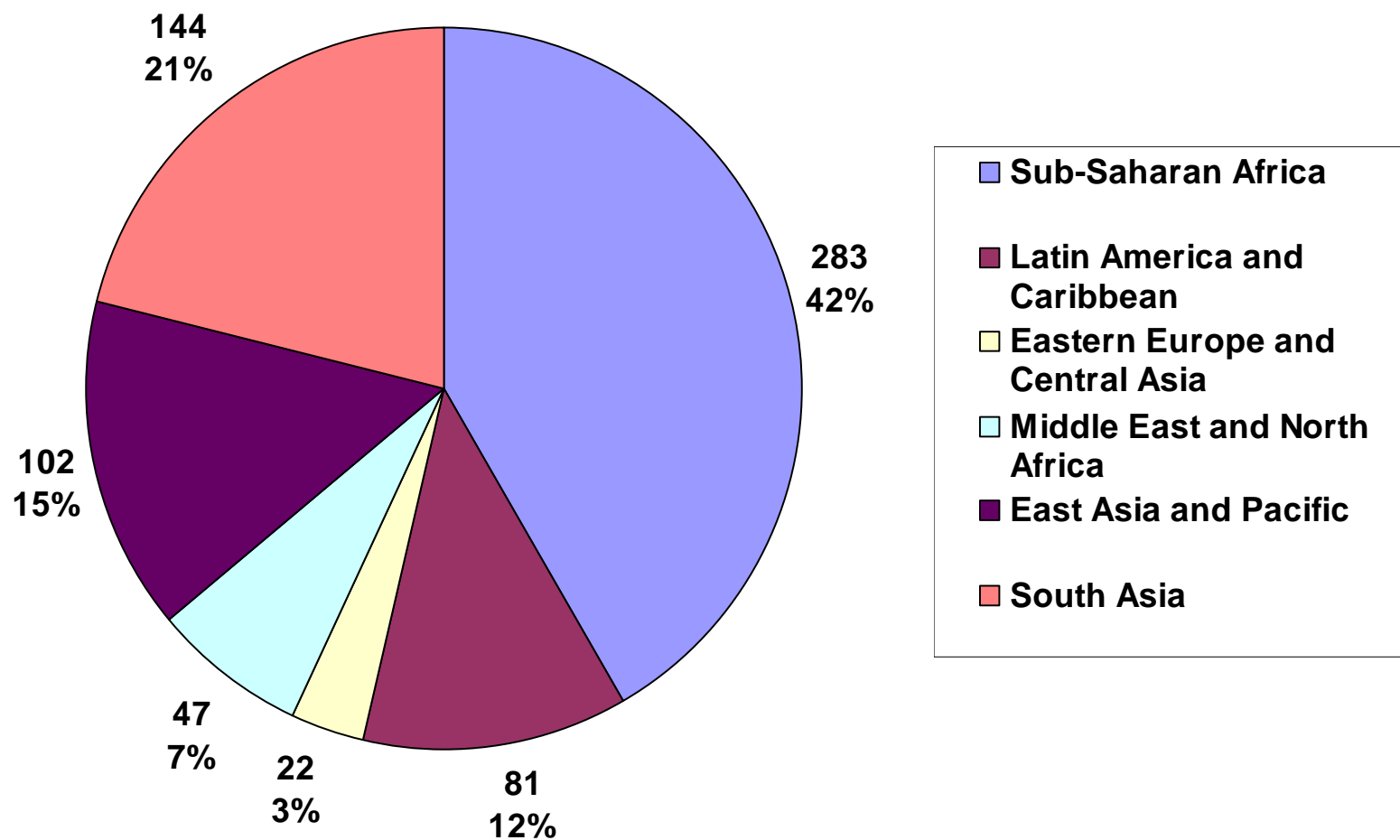
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- Medicine use indicators
  - WHO/INRUD indicators
  - Disease specific indicators
  - Intervention effectiveness
- Pharmaceutical sector indicators
  - MeTA baseline surveys
  - Future developments in WHO monitoring
  - WHO-MeTA Community assessment
- Need for pharmaceutical sector observatory for the Americas?

# Leverage Points for Pharmaceutical Policy Implementation

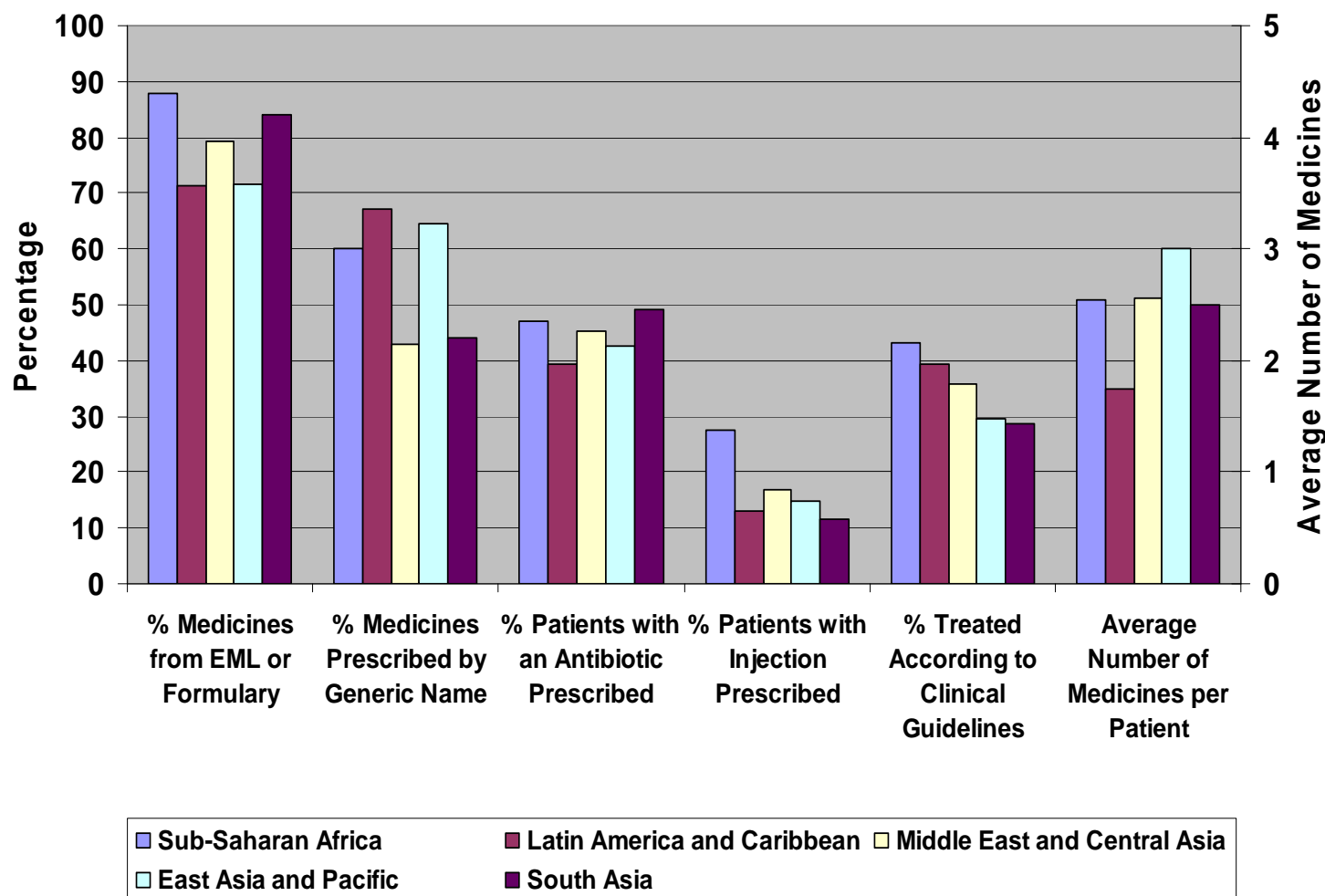


# Medicine Use Studies in WHO Database by Region, 1990-2006



Source: Medicine use in primary care (WHO/EMP/MAR/2009.3)

# WHO/INRUD Core Prescribing Indicators, by region, 1990-2006



Source: Medicine use in primary care (WHO/EMP/MAR/2009.3)



# Additional WHO-INRUD Medicine Use Indicators

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- Patient care indicators
  - Average consultation time
  - Average dispensing time
  - Percentage of medicines actually dispensed
  - Percentage of medicines adequately labeled
  - Percentage of patients with knowledge of correct dose
- Facility indicators
  - Availability of EML or formulary to practitioners
  - Availability of clinical guidelines
  - Percentage of key medicines available in a facility
- Complementary medicine use indicators
  - Average medicine cost per encounter
  - Percentage of prescriptions in accordance with clinical guidelines
- Illness-specific indicators

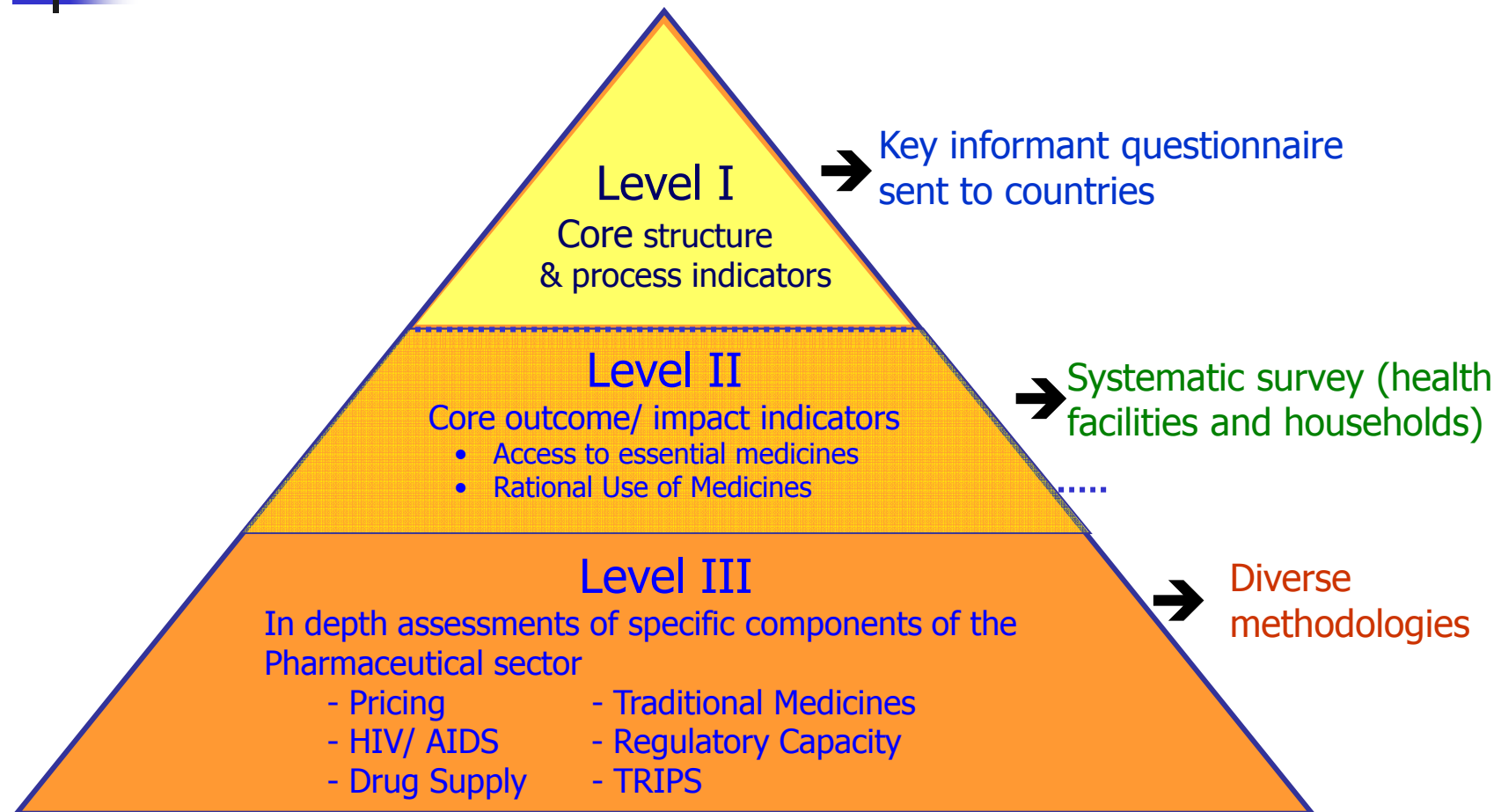


# Quality of Interventions to Improve Medicines Use, by Region, 1990-2006

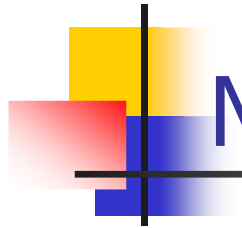
	<b>Acceptable quality</b>	<b>Poor quality</b>	<b>All studies</b>
<b>Number of studies</b>	<b>82</b>	<b>235</b>	<b>317</b>
Sub-Saharan Africa	28 34%	103 44%	131 41%
Europe and Central Asia	2 2%	6 3%	8 3%
Latin America and Caribbean	6 7%	38 16%	44 14%
Middle East and North Africa	3 4%	17 7%	20 6%
South Asia	27 33%	34 14%	61 19%
East Asia and Pacific	16 20%	37 16%	53 17%

Source: Medicine use in primary care (WHO/EMP/MAR/2009.3)

# WHO Indicator-based Approaches to Monitor National Medicine Policy



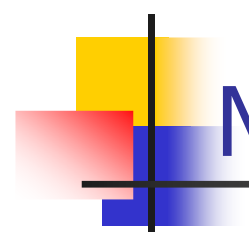




# MeTA Baseline Sector Scan

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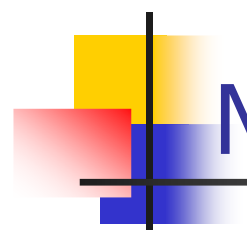
- Part of broad-based assessment of:
  - Pharmaceutical sector structure, process, outcomes
  - Disclosure status of key areas of data
  - Household access to medicines
  - Stakeholder engagement
- Integrates other sector scan approaches
  - WHO Level 1, 2
  - World Bank country profiles
  - MSH pharmaceutical system assessment



# MeTA Sector Scan Components

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1. Country Profile: Demographic and Socioeconomic Indicators.....
2. Country Profile: Mortality and Causes of Death.....
3. Country Profile: Health Care Expenditures .....
4. Country Profile: Health Personnel, Infrastructure, and Primary Health Care .....
5. Medicines Policy and Regulatory Framework.....
6. Medicines Market at Retail Price .....
7. Medicines Financing: Government Expenditures and Health Insurance.....
8. Medicines Financing: Public Programs Providing Free Medicines .....
9. Medicines Financing: Patient Fees and Copayments .....
10. Medicines Trade: Intellectual Property Laws.....
11. Medicines Trade: Registration .....
12. Medicines Trade: Manufacturing .....
13. Medicines Trade: Quality Assurance.....
14. Medicines Trade: Price Control and Transparency.....



# MeTA Sector Scan Components

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- 15. Medicines Trade: Price Comparison in the Private-for-Profit Sector .....
- 16. Medicines Trade: Consumer Prices of Medicines (HAI Global List) .....
- 17. Medicines Trade: Promotion and Advertising - Legal and Regulatory Provisions
- 18. Medicines Trade: Promotion and Advertising - Code of Conduct and Spending ..
- 19. Medicines Supply System: Selection.....
- 20. Medicines Supply System: Procurement in the Public Sector .....
- 21. Medicines Supply System: Procurement Price of Medicines (HAI Global List).....
- 22. Medicines Supply System: Distribution .....
- 23. Medicines Access .....
- 24. Medicines Use: National Structures .....
- 25. Medicines Use: Prescribing .....
- 26. Medicines Use: Dispensing.....
- 27. Medicines Use: Pharmacovigilance.....

# Example of Data Collection Process for MeTA Assessment

## Medicines Market at Retail Price

	In this section, "medicines market" refers to public, private, and not-for-profit markets.	
6.1.	⇒ <b>Possible sources:</b> National legislative proceedings, MoH, Medicines Regulatory Agency, Ministry of Trade, National Bureau of Statistics, Manufacturer associations, Importer or	
6.2.	List wholesaler records, WHO Level I Survey 2003 <sup>11</sup> and 2007, IMS country reports <sup>14</sup> , WHO	
	pa World Medicines Situation <sup>15</sup>	
6.3.	Total annual market for medicines by value (local cur.) <sup>6</sup>	
6.4.	Market share of generic medicines [branded and INN] by value (%)	
6.5.	Market share of medicines produced by local manufacturers by value (%)	
6.6.	List of top 2	
6.7.	Annual gro	
6.8.	Annual gro	

&: If yes, obtain li

### Document source of each item and year collected:

Item Number(s)	Source, Location, & Year	Comments



# WHO Indicator-based Sector Assessment Activities Planned for 2010

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- Consolidate indicator approaches
  - Glossary and definitions
  - Expert consensus on indicators
  - Prioritization of key indicators
  - Develop country profile formats
- Develop web-based interface
  - Data collection and updating
  - Reporting
- Pilot testing
  - Two countries per region
  - Final revision of indicator process



# WHO(-MeTA) Community Assessment Survey Samples

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- Sample: 30(-36) primary care facilities, 30(-72) retail outlets, & 900(-1080) households
- Topics in facility/outlet survey
  - Availability, quality, affordability, appropriate use
- Topics in household survey
  - Expenditures and assets (permanent income)
  - Care seeking, treatment, and reasons for non-treatment of acute and chronic illness
  - Household supply of medicines
  - Perceptions about access, affordability, and quality



# Equity-oriented Indicators from WHO-MeTA Household Survey

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## ➤ Illustrative indicators

- Average HH medicine expenditures as percent of non-food expenditures
- % of HHs with insurance coverage for medicines to treat a reported illness (acute, chronic, by illness)
- % of respondents who agree that distance from source of medicines is a reason for not taking a medicine as prescribed for a reported illness
- % of respondents who agree that medicines are available at point of distribution (public facility, private pharmacy, drug seller)
- % of respondents who agree that locally made medicines are of lesser quality

## ➤ All can be examined by expenditure quintile or in defined low SES group

# Need for Pharmaceutical Sector Observatory for the Americas?

The screenshot displays the homepage of the Eastern Mediterranean Regional Health System Observatory, a website under the World Health Organization. The header features the WHO logo and the title "Eastern Mediterranean Regional Health System Observatory". A navigation bar includes links for "Help", "Feedback", "Useful Links", "Disclaimer", "Search", and "Site Map".

The main content area is titled "Home" and includes a "Regional Director's Message" with a portrait of the director and a text block stating: "Health systems are undergoing rapid change and the requirements for conforming to the new challenges of changing demographics, disease patterns, emerging and re-emerging diseases coupled with rising costs of health care delivery have forced a comprehensive review of health systems and their performance." Below this message are links for "Full ( EN - AR - FR )", "Aims and Objectives", and "Roles and Functions".

Two sidebars are present: "Health System Profiles" and "Health System Database". The "Health System Profiles" sidebar lists: "Introduction", "Instruments and Tools", "Profiles by Country", and "Profiles by Topic". The "Health System Database" sidebar lists: "Introduction", "Quick Reference", "Query Manager", "Motion Chart", and "Indicators Index".

A "Resource Center" sidebar at the bottom left lists: "Research", "Publications", "Capacity Building Workshops", "About us", and "Contact Us".

The "Country Specific Information" section features a map of the Eastern Mediterranean region with country flags. To the right of the map is a box titled "Capacity Building Workshop on Health System Development" held in Alexandria, Egypt, from 8-12 June, 2008, with a small image of the workshop.