PHC performance measurement for improvement
Monitoring framework and indicators
Primary Health Care (PHC): From declaration and vision to implementation

**PHC comprehensive approach: 3 components**

In 2019, through World Health Assembly (WHA) resolution (WHA72.2 resolution on PHC, Member States:

- Welcomed the Declaration of Astana, reinforcing commitments to strengthen a PHC approach for accelerated progress on UHC & SDGs

- Called upon WHO to:
  - Develop an operational framework for PHC to support country efforts to translate this vision into action
  - Develop a measurement framework to support monitoring progress in PHC strengthening
  - Report regularly to WHA on progress made in strengthening PHC globally
Operational Framework for Primary Health Care
(WHO & UNICEF, 2020 - view publication)

**PHC APPROACH**
- Integrated health services with an emphasis on primary care and essential public health functions
- Empowered people and communities
- Multisectoral policy and action

**PHC LEVERS**
- **Strategic Levers**
  1. Political commitment and leadership
  2. Governance and policy frameworks
  3. Funding and allocation of resources
  4. Engagement of communities and other stakeholders
  5. Models of care
  6. Primary health care workforce
  7. Physical infrastructure
  8. Medicines and other health products
  9. Engagement with private sector providers
  10. Purchasing and payment systems
  11. Digital technologies for health
  12. Systems for improving the quality of care
  13. Primary health care-oriented research
  14. Monitoring and evaluation

**PHC RESULTS**
- **Improved access, utilization and quality**
- **Improved participation, health literacy and care seeking**
- **Improved determinants of health**
PHC performance improvement: Monitoring framework and indicators

Objective 1: Strengthen country capacities to track and monitor progress in PHC performance improvement
- Provide a menu of indicators to respond to country contexts & system maturity
- Support countries to assess, plan, manage and prioritize actions and interventions for PHC strengthening, based on operational and strategic levers
- Address under-measured domains in PHC

Objective 2: Align PHC monitoring with national and global monitoring frameworks for UHC & SDGs
- Align with national planning and review processes
- Align with existing national and global monitoring efforts for health systems, UHC and SDGs
- Provide a comprehensive, coherent approach to monitoring for PHC-oriented health systems strengthening

Objective 3: Support global tracking of progress in strengthening PHC within context of UHC
- Recommend parsimonious set of indicators for regional and global reporting
- Support development of first PHC report (2021 and 2022)

(Forthcoming, 2021)
Stepwise analysis to assess and monitor PHC performance improvement

**Health systems determinants**
- Structures and inputs
  - Governance
  - Financing
  - Adjustment to population health needs
- Physical infrastructure
  - Health workforce
  - Medicines & other health products
  - Health information

**Processes**
- Models of care
  - Systems for improving quality
  - Resilient health facilities and services

**Service Delivery**
- Access and availability
- Quality care

**Health system objectives**
- Outcomes
  - UHC (effective service coverage and financial protection)
  - Health security
- Impact
  - Health status
  - Equity
  - Responsiveness

**Monitoring Capacity of PHC**
- Are policies oriented to PHC and UHC?
  - It there a mechanism for community & multi-sectoral engagement?
  - Has spending on PHC increased?
  - Are resources allocated to priorities & to reach most vulnerable?

**Monitoring Performance of PHC**
- Are health facilities secure, accessible, and meeting standards for WASH?
- Is there adequate & trained primary care workforce?
- Has availability of medicines, diagnostics and supplies improved?
- Have comprehensive service packages been defined?
- Are services designed in an integrated way across main delivery platforms?
- Are there linkages with community & social services?
- Do facilities have quality improvement processes in place?
- Do facilities meet resilience criteria?
- Has access to services improved?
- Are services responsive to patient needs?
- Is provision of care based on adherence to standards?
- Has patient safety improved?
- Has service coverage improved?
- Are people protected from financial risk?
- Have risk behaviours reduced?
- Has health security improved?
- Have health outcomes improved?
- Are populations protected from health emergencies?
- Have health inequities reduced?
- Are health systems responsive and resilient?

Have policies, investments in PHC capacities resulted in more equitable access to health care, and improved health coverage and outcomes in all people?
Implementing PHC performance measurement at country and subnational level

1. Align PHC monitoring within existing national health sector plans, strategies and review processes.

2. Tailor selection of indicators based on country policies, priorities and maturity of health system.

3. Establish baseline values (e.g. through analysis of existing data and rapid assessments) and set country targets for PHC.

4. Identify and address major data gaps through innovative methods and tools.

5. Strengthen capacities at national and subnational levels in data analysis, communication and dissemination of results.

6. Conduct regular process of policy dialogues to guide actions, interventions and investments for performance improvement and management.
PHC performance measurement for improvement: Monitoring framework & indicators
Online consultation: Summer 2021
Publication: September 2021

Thank you