

# Human resources for health and lessons learned from the COVID-19 pandemic: **Policy actions** \_\_\_\_\_

to improve health systems response



**13 - 14  
MARCH  
2023**

-Bogotá-  
Colombia

Live broadcast on PAHO's **YouTube** channel  
<https://www.youtube.com/@PAHOTV/streams>

## **Meeting**

**Policy dialogue in  
South America**

Hour:  
GMT-5  
8:20 – 8:45

◆ **Registration of participants**

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**Morning session**

8:45 - 8:55 ◆ **Welcome**

8:55 - 9:05 ◆ **Objectives and expected results**

**Juana Paola Bustamante Izquierdo**. Labour economist PhD., WHO, Geneva  
**Hernán Sepúlveda Uribe**. Advisor on human resources for health, PAHO SAM, Lima

9:05 - 9:20 ◆ **The importance of strengthening HRH at the global and regional level**

**Jim Campbell**. Director Health Workforce, WHO, Geneva  
**James Fitzgerald**. Director of Health Systems and Services, PAHO, Washington D.C.

9:20 - 10:00 ◆ **The impact of COVID-19 on HRH and policy response: Bolivia, Chile, Colombia, Ecuador y Peru**

**Juana Paola Bustamante Izquierdo**. Labour economist PhD., WHO, Geneva  
**Hernán Sepúlveda Uribe**. Advisor on human resources for health, PAHO SAM, Lima

10:00 - 10:40 ◆ **The impact of COVID-19 on HRH: a health labor market perspective to improve the response**

**Pascal Zurn**. Coordinator Health Labour Markets and Partnerships, WHO, Geneva

10:40 - 11:00 **Coffee break**

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11:00 - 11:40 ◆ **Experience of Chile: Use of HRH data and information analysis for decision making**

Delegate of the Ministry of Health of Chile

11:40 - 12:20 ◆ **Experience of Bolivia: HRH Governance**

Delegate of the Ministry of Health and Sports of Bolivia

12:20 - 13:00 ◆ **Experience of Ecuador: Improve HRH availability and distribution at the subnational level**

Delegate of the Ministry of Public Health of Ecuador

**Afternoon session**

13:00 - 14:00 **Lunch**

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14:10 - 14:50 ◆ **Experiencia de Colombia: Estrategias para capacitar los RSH**

Delegate of the Ministry de Health and Social Protection of Colombia

14:50 - 15:30 ◆ **Experience of Chile: HRH mental health**

Delegate of the Ministry de Health of Chile

15:30 - 15:50 **Healthy break**

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15:50 - 17:15 ◆ **Discussion: What are the lines of action identified to strengthen HRH?**

**Juana Paola Bustamante Izquierdo**. Labour economist PhD., WHO, Geneva  
**Hernán Sepúlveda Uribe**. Advisor on human resources for health, PAHO SAM, Lima

## Morning session

Moderator: **Benjamín Puertas**. Head of the Unit of Human Resources for Health, WHO, Washington D.C.

Day 2

13  
MARCH  
2023

8:40 - 9:20

### ◆ Interactive board: initiatives that can become policies and their challenges

Facilitator: **Diana Hernández Hernández** + countries' focal points

9:20 - 10:00

### ◆ Strengthening HRH to contribute to resilient health systems: "Americas Health Corps"

**James Fitzgerald**. Director of Health Systems and Services, PAHO, Washington D.C.

10:00 - 10:40

### ◆ The challenges of investing in HRH: Dialogue between health and finance

**Alberto Arenas**. Director of the Social Division, ECLAC

Comentarista: **IDB representative**

Facilitator: **Juana Paola Bustamante Izquierdo**. Labour economist PhD., WHO,

10:40 - 11:00

Coffee break

11:00 - 13:00

### ◆ Initiatives in response to COVID-19 and their potential to become permanent policies

Moderator: **Hernán Sepúlveda Uribe**. Advisor on human resources for health, PAHO SAM, Lima

Delegate of the Ministry of Health of Argentina

Delegate of the Ministry of Health of Brazil

Delegate of the Ministry of Public Health and Social Welfare of Paraguay

Delegate of the Ministry of Public Health of Uruguay

Delegate of the Ministry of Popular Power for Health of Venezuela

## Afternoon session

13:00 - 14:10

Lunch

14:10 - 14:50

### ◆ Building strategies for HRH strengthening with the help of the Health Labour Market Analysis

**Juana Paola Bustamante Izquierdo**. Labour economist PhD., WHO, Geneva

**Mónica Padilla**. Advisor in health services and systems, PAHO, Colombia

14:50 - 15:30

### ◆ Common challenges to countries that can be supported and developed within the framework of subregional integration mechanisms

Delegate of the Andean Health Agency-Hipólito Unanue Agreement (ORAS-CONHU)

Delegate of the Southern Common Market (MERCOSUR)

15:30 - 15:50

Healthy break

15:50 - 16:30

### ◆ Workshop to agree on the roadmap

Moderators: delegates of PAHO

16:30 - 17:00

### ◆ Presentation of conclusions

Facilitator: **Juana Paola Bustamante Izquierdo**. Labour economist PhD., WHO, Geneva

17:00 - 17:15

### ◆ Closing remarks

**Benjamín Puertas**. Head of the Unit of Human Resources for Health, WHO, Washington D.C.

## Learn more about the HRS:

Human resources for health and lessons learned from the COVID-19 pandemic:

**Policy actions** ———  
to improve health systems response

Impact of COVID-19 on human resources for health and policy response: the case of Plurinational State of Bolivia, Chile, Colombia, Ecuador and Peru



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The Impact of COVID-19 on Human Resources for Health and Policy Response. The Case of Five Latin American Countries



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